



# TOWN OF COCHRANE

101 RANCHEHOUSE RD  
COCHRANE, AB T4C 2K8  
Canada

# UTILITY INVOICE

### Questions?

Online: [www.cochrane.ca](http://www.cochrane.ca)  
Email: [utilities@cochrane.ca](mailto:utilities@cochrane.ca)  
Phone: 403-851-2521 or 403-851-2523  
Monday to Friday 8:30 am - 4:30 pm.  
Closed Saturday, Sunday, and Stat. Holidays

**Statement Date: May 9, 2022**

Billing Period: April 1, 2022 - April 30, 2022

**Your account number: 99999.00**

For service at: 128 Yellow Brick Road

Due Date: May 30, 2022

### Meter Reading and Usage Details this bill

Meter: 71549110

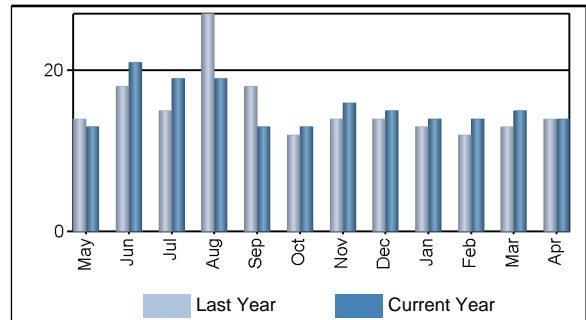
Reading on 5/1/2022	Actual	2,463
Previous reading on 3/31/2022	Actual	2,449
Amount of water you used		14.00 M3

Jane Smith  
128 Yellow Brick Road  
COCHRANE, AB T4C 0L9  
CANADA

### Amount Owning

Amount of your last bill		\$110.17
Adjustments processed		\$0.00
Late fees added		\$0.00
Payments we processed <i>Thank you</i>		-\$110.17
<b>New Charges</b>		<b>\$106.59</b>
Water Base Charge		\$8.45
Sewer Base Charge		\$11.20
Waste/Recycling/Organics Coll		\$26.65
Storm Sewer Fee		\$5.17
Eco Centre Management Fee		\$5.00
Sewer consumption		\$32.48
14.00 @ \$2.32	=	\$32.48
Water Consumption Charge		\$17.64
14.00 M3 @ \$1.26	=	\$17.64
<b>Total Payment now due</b>		<b>\$106.59</b>
Payment Due after May 30, 2022		\$109.79

### Your Historic Usage



### Payment Return Slip

Please complete and return this slip with your payment. Make your cheque payable to the Town of Cochrane. For payment options, please see reverse of this notice.



Account Number	Total payment due	Due Date	Payment Due after May 30, 2022
99999.00	\$106.59	May 30, 2022	\$109.79

<b>Payment enclosed</b>
\$

Jane Smith  
128 Yellow Brick Road  
COCHRANE, AB T4C 0L9  
CANADA

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## Penalties

A PENALTY of 3% will be calculated and levied on the outstanding unpaid balance after the due date of every utility invoice.

Please note: NON-PAYMENT of your utility invoice will result in a disconnection notification and a service fee of \$25.00 (minimum) will be charged. If Town personnel must attend to the address for disconnection due to non-payment, an additional \$50.00 (minimum) reconnect fee will be charged.

## Methods of Payment

Payments may be made by cash, Visa, Mastercard, Interac, online banking, Pre-Authorized Payment (PAP) or cheque payable to the **Town of Cochrane**. If paying by mail or email please ensure the remittance portion of this invoice accompanies your payment.

### Payment may be made:

**Cochrane E- Services** Activate your account with our new self-service website at <https://vch.cochrane.ca/vch/>

**PAP** To sign up for PAP, please visit <https://www.cochrane.ca/284/Paying-Your-Utility-Bill> and complete the PAP Agreement.

**Email** [utilities@cochrane.ca](mailto:utilities@cochrane.ca)  
We do not accept e-transfers however you can send remittance with your credit card information.

**In person** At the Ranchehouse during business hours (8:30am-4:30pm)  
  
After hours deposit the remittance portion of your invoice along with your payment in the envelope depository at the Ranchehouse or at the Family and Community Resource Centre.

**By mail** Town of Cochrane  
101 Ranchehouse Rd  
Cochrane, AB T4C 2K8

**Bank or Credit Union** Please allow three business days before due date to ensure payments are processed on time. Please retain all confirmation numbers and documentation.

**Personal Online Banking** Select Town of Cochrane Utilities for bill payee and use your account number without the decimal. Please allow three business days before due date to ensure payments are processed on time.

Name as it appears on credit card	Signature of Cardholder
Card number	Date of expiry _____/_____/_____ Month Year CVV
AUTHORIZATION I authorize the Town of Cochrane to charge \$_____ to my credit card.	Today's date _____/_____/_____ Day Month Year