



cochrane
HOW THE WEST IS NOW

Quarterly Priorities and Projects Update

April 13, 2015



VISION

Proud of Cochrane's heritage, embracing our future, we are a dynamic organization creating municipal excellence.

MISSION

To protect and promote Cochrane as a unique community through our dedication to public service.

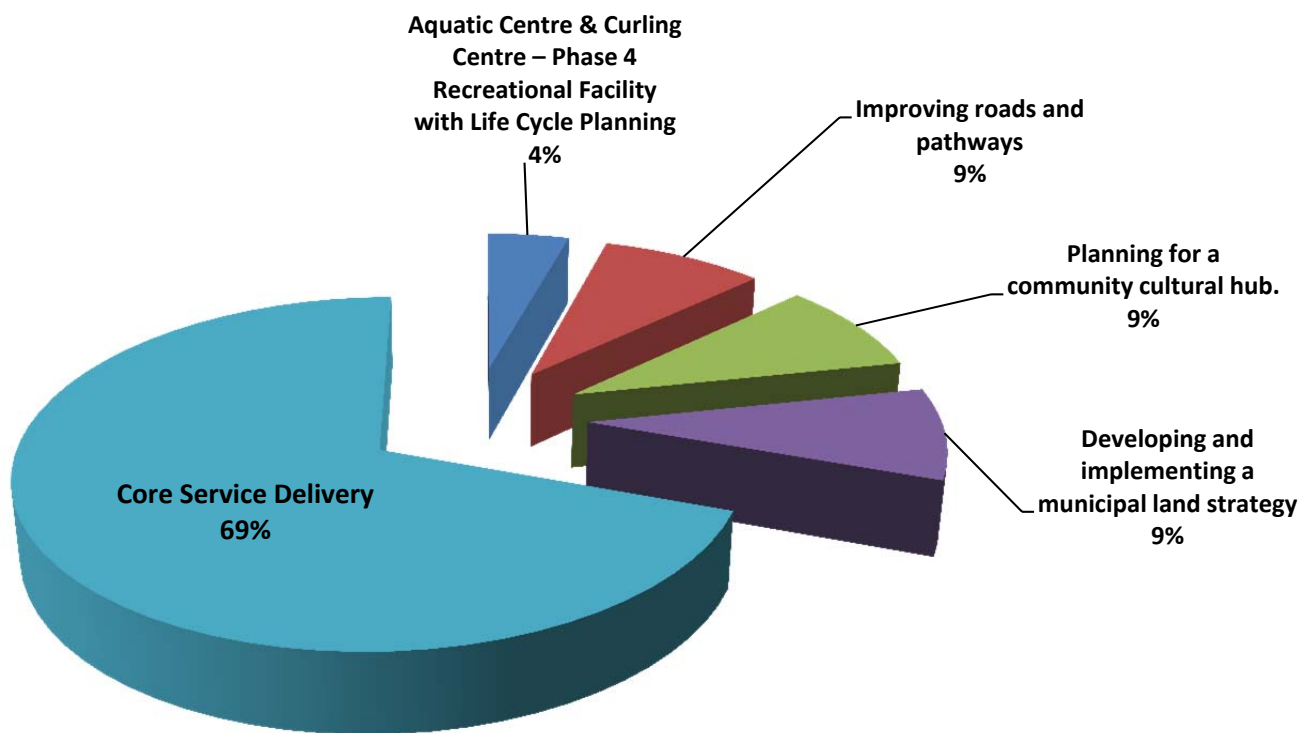
2015– 2018 Council Priorities

1. Focus attention and resources on Aquatic Centre & Curling Centre – Phase 4 Recreational Facility with Life Cycle Planning.
 - Design completed September 2014
 - Fundraising committees are actively seeking donations and sponsorships for aquatic centre and curling club.
 - Rock the Waves campaign is at \$4.5 million which is 41% of the target as of March 1, 2015
 - March 26, 2015 ground breaking on the facility occurred
 - Construction will take 18-24 months to complete
 - May 8, 2015 a community event will be held to celebrate the start of construction.
2. Focus attention and resources on improving roads and pathways.
 - Riverfront Park phase 2 construction underway connecting Riverview to West Valley along the north banks of the Bow River
 - Connecting Cochrane in progress; discussions under way with Alberta Transportation on solutions for highways
3. Focus attention and resources on planning for a community cultural hub.
 - Initial meetings with stakeholders is underway
4. Focus attention and resources on developing and implementing a municipal land strategy.
 - Land acquisition strategy in progress

Business Goals

Town of Cochrane Administrative sections used the approved 2015 – 2018 Strategic Plan and the 2015 Council Priorities to create their business goals to support current service levels and advance Council priorities.

2015 Business plan goals



SUSTAINABLE COMMUNITY BUILDING

Together we create a complete community through a balance of environmental, economic, and social infrastructures.



KEY RESULT AREAS

1. Open Space Master Plan – Development and Construction of Riverfront Park

- Phase 1 construction completed.
- Phase 2 construction estimated to be completed by July 2015.

2. Quarry Development - Centre Avenue Construction

- A number of development permits have been issued for new retail stores that will open over the course of the next few years.
- South East corner opened in late summer of 2014.

3. Community Revitalization Levy

- Approved and received Provincial Royal Assent in December 2012.
- Enhancement to Centre Ave, the first of the CRL projects has seen sidewalk connections on Railway St being constructed in conjunction with completion of enhanced landscaping and street printing for Centre Ave extension.

4. Transportation Master Plan – Connecting Cochrane

- Public consultation and online survey completed summer 2014.
- Expected completion pending further study of Highway 1A / 22 with Alberta Transportation.

5. Implementation of the Town of Cochrane Zero Waste Framework

- Framework approved by Council Q4 2012 .
- Multi-Unit Recycling Strategy approved by Council Q2 2014; Program roll out Q1/Q2 2015, Bylaw effective June 1, 2015.
- Results and additional public engagement for organics and ici strategies completed.
- Continuation of research and development of waste management strategies for Organics; Industrial, Commercial, Institutional Sector and Events and Public Spaces

6. Integrated Downtown Action Plan

- Implementation next steps underway for land strategy objectives.
- Acquisition of Esso Bulk station utilizing CRL funds, anticipated for early 2016.
- Comprehensive planning exercise on existing rodeo grounds to be completed in 2015.
- Continue to work with the Province on the public washroom and at grade crossing design for the historic downtown area.

7. Old Town Hall Site

- Working to prepare the Old Town Hall site for next steps, including consolidating lots and determining best use of land and continued public engagement.
- Review potential road closure options for 1st.

8. Police Station – Location and Schematic Design Phase

- Land acquisition strategy underway for preferred location.
- Upon completion of acquisition, an RFP will go out for a project manager.
- Final design phase to be completed during RFP process.

9. Recreation, Arts & Culture Advancement

- Aquatic & Multi sport centre Design completed September 2014.
- Fundraising committees are actively seeking donations and sponsorships for aquatic centre and curling club.
- Rock the Waves campaign is at \$4.5 million which is 41% of the target as of March 1, 2015.
- March 26, 2015 ground breaking on the facility occurred with a community event scheduled for May 8, 2015 to celebrate the start of construction.
- Construction will take 18-24 months to complete.

10. Flood 2013

- Work continues to be done on repairing the damage from the flood.
- A number of pathway repairs will be completed as part of the Riverfront Park development.
- Jumping Pound Creek erosion control and flood mitigation scheduled to be completed in 2015.
- Still waiting the new Bow River Hydrology study to determine if any mitigation is required and appropriate by the Water Treatment Plant and the north edge of Bow Meadows.
- Water Treatment Plant intake project and solution still being worked on by engineers. Refurbishing analysis of intakes completed, recommendations being implemented, modifications to piping and building to accommodate method of refurbishing. Expected to be completed in May 2015.

11. Renewable Energy Framework

- Stakeholder and Community engagement has been completed.
- Second newsletter set to be released in the summer that summarizes the technology options available for the framework.
- Council approved REF in March and instructed Administration to develop policy for the April 27, 2015 meeting.

COMMUNICATIONS

Together we enhance communication by working collaboratively, building positive relationships, and sharing information and resources.



KEY RESULT AREAS

1. Social Media

- Social media platforms for Town of Cochrane (Facebook, Twitter, YouTube, Pinterest, etc.) have been fully implemented as regular communication tools and are drawing attention and engagement from the community.

2. Public Engagement

- Website and general information access received positive feedback in the Community Survey.
- Public Engagement Policy (formerly Community Consultation) was revised and approved by Council in September 2014.
- Council Highlights document appears to be working well as a summary of Council meeting topics and decisions.
- Community Survey conducted in late 2014 with favourable results. Further work underway in areas of opportunity.
- Public Engagement tools and processes working well as we continue to seek opportunities for public input & feedback.
- Inaugural Doors Open event launched with great success, the 2015 Doors Open event is set for April 24 & 25, 2015.

3. Town Messaging Signs

- Sign Bylaw amendment approved by Council in February 2015. Design and tender processes underway for two messaging signs.

4. Internal communication

- Monitors being installed with programming developed to enhance internal communication with implementation in late spring 2015.
- Implementation of new software tools underway for internal information exchange and enhanced collaboration, including a new intranet.
- Human Resources and management teams working on initiatives related to previous employee survey feedback.

5. Crisis Communications

- Plans to expand staff group trained in both media relations and crisis communications.

ORGANIZATIONAL EXCELLENCE

Together we create and enhance an effective organization, encouraging continual improvement, innovation and accountability.



KEY RESULT AREAS

1. Economic Development Strategy

- Working with the Historic Downtown Business Group to identify projects that will help energize the area.
- Working to attract new businesses to the SouthBow employment lands when ready for development.
- Tech industry focused marketing material completed August 2014.

2. Departmental process reviews

- Review and potential implementation of computerized building permits.
- Streamlining compliance certificate and development permit procedures.
- Assessment Services moved from contracted service to inhouse service on July 15, 2014.
- TRIM (Toss and Recycle Information Management) project for paper reduction and sorting for records management completed.

3. Fire Services Master Plan

- Completed Fire Master Plan by mid 2015.
- Recommendations to be presented to Council in Q2, 2015.

PEOPLE AND POTENTIAL

Together we create an organization environment that supports diversity and enables employees to reach their potential and goals.



KEY RESULT AREAS

1. Human Resources Program Development

- Ongoing support to labour/management program with collective bargaining currently underway.
- Bi-annual compensation review initiated with collaborative intermunicipal approach.
- Workforce planning framework advancing.
- Onboarding programs under development.
- HR metrics tested and being further developed.
- HRIS system and process improvements achieved.

2. Staff Development

- Respectful Workplace training completed by most staff.
- Health and Safety training programs achieving strong participation.
- Further improvements of corporate training and development program through annual planning process.