



# TOWN OF COCHRANE

101 RANCHEHOUSE RD  
COCHRANE, AB T4C 2K8  
Canada

# UTILITY INVOICE

### Questions?

Online: [www.cochrane.ca](http://www.cochrane.ca)  
Email: [utilities@cochrane.ca](mailto:utilities@cochrane.ca)  
Phone: 403-851-2521 or 403-851-2523  
Monday to Friday 8:30 am - 4:30 pm.  
Closed Saturday, Sunday, and Stat. Holidays

### Statement Date: February 6, 2020

Billing Period: January 1, 2020 - January 31, 2020

Your account number: **12345.00**

For service at: 123 YELLOW BRICK RD

Due Date: February 28, 2020

GALE, DOROTHY  
123 YELLOW BRICK RD  
COCHRANE, AB T4C 0L0  
CANADA

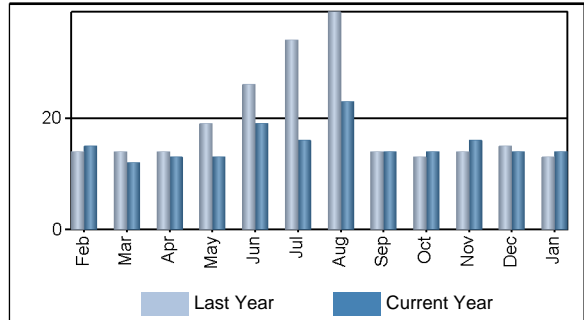
### Meter Reading and Usage Details this bill

Meter: 71549110  
Reading on 1/27/2020 Actual 2,053  
Previous reading on Actual 2,039  
12/27/2019  
Amount of water you used 14.00 M3

### Amount Owning

Amount of your last bill	\$93.38
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments we processed <i>Thank you</i>	-\$93.38
<b>New Charges</b>	<b>\$96.54</b>
Water Base Charge	\$7.65
Sewer Base Charge	\$8.00
Waste/Recycling/Organics Coll	\$22.48
Storm Sewer Fee	\$4.69
Eco Centre Management Fee	\$5.00
Sewer consumption	\$31.64
14.00 @ \$2.26	= \$31.64
Water Consumption Charge	\$17.08
14.00 M3 @ \$1.22	= \$17.08
<b>Total Payment now due</b>	<b>\$96.54</b>
Payment Due after February 28, 2020	\$99.44

### Your Historic Usage



### Payment Return Slip

Please complete and return this slip with your payment. Make your cheque payable to the Town of Cochrane. For payment options, please see reverse of this notice.



Account Number	Total payment due	Due Date	Payment Due after February 28, 2020
12345.00	\$96.54	February 28, 2020	\$99.44

<b>Payment enclosed</b>  \$
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GALE, DOROTHY  
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## Penalties

A PENALTY of 3% will be calculated and levied on the outstanding unpaid balance after the due date of every utility invoice.

Please note: NON-PAYMENT of your utility invoice will result in a disconnection notification and a service fee of \$25.00 (minimum) will be charged. If Town personnel must attend to the address for disconnection due to non-payment, an additional \$50.00 (minimum) reconnect fee will be charged.

## Methods of Payment

Payments may be made by cash, Visa, Mastercard, Interac, online banking, Pre-Authorized Payment (PAP) or cheque payable to the **Town of Cochrane**. If paying by mail or email please ensure the remittance portion of this invoice accompanies your payment.

### Payment may be made:

**Cochrane E- Services** Activate your account with our new self-service website at <https://vch.cochrane.ca/vch/>

**PAP** To sign up for PAP, activate your new Cochrane E-Services account (see above) and complete the PAP Agreement.

**Telephone** During business hours (8:30am-4:30pm) with Visa or Mastercard only at (403) 851-2521

**Email** [utilities@cochrane.ca](mailto:utilities@cochrane.ca)

**In person** At the Ranchehouse during business hours (8:30am-4:30pm)  
After hours deposit the remittance portion of your invoice along with your payment in the envelope depository at the Ranchehouse or at the Family and Community Resource Centre.

**By mail** Town of Cochrane  
101 Ranchehouse Rd  
Cochrane, AB T4C 2K8

**Bank or Credit Union and Personal Online Banking** Please allow three business days before due date to ensure payments are processed on time. Please retain all confirmation numbers and documentation. Tip: For online banking, ensure you complete the account number without the decimal.

Name as it appears on credit card	Signature of Cardholder
Card number	Date of expiry _____/_____ Month Year
AUTHORIZATION I authorize the Town of Cochrane to charge \$_____ to my credit card.	Today's date _____/_____/_____ Day Month Year