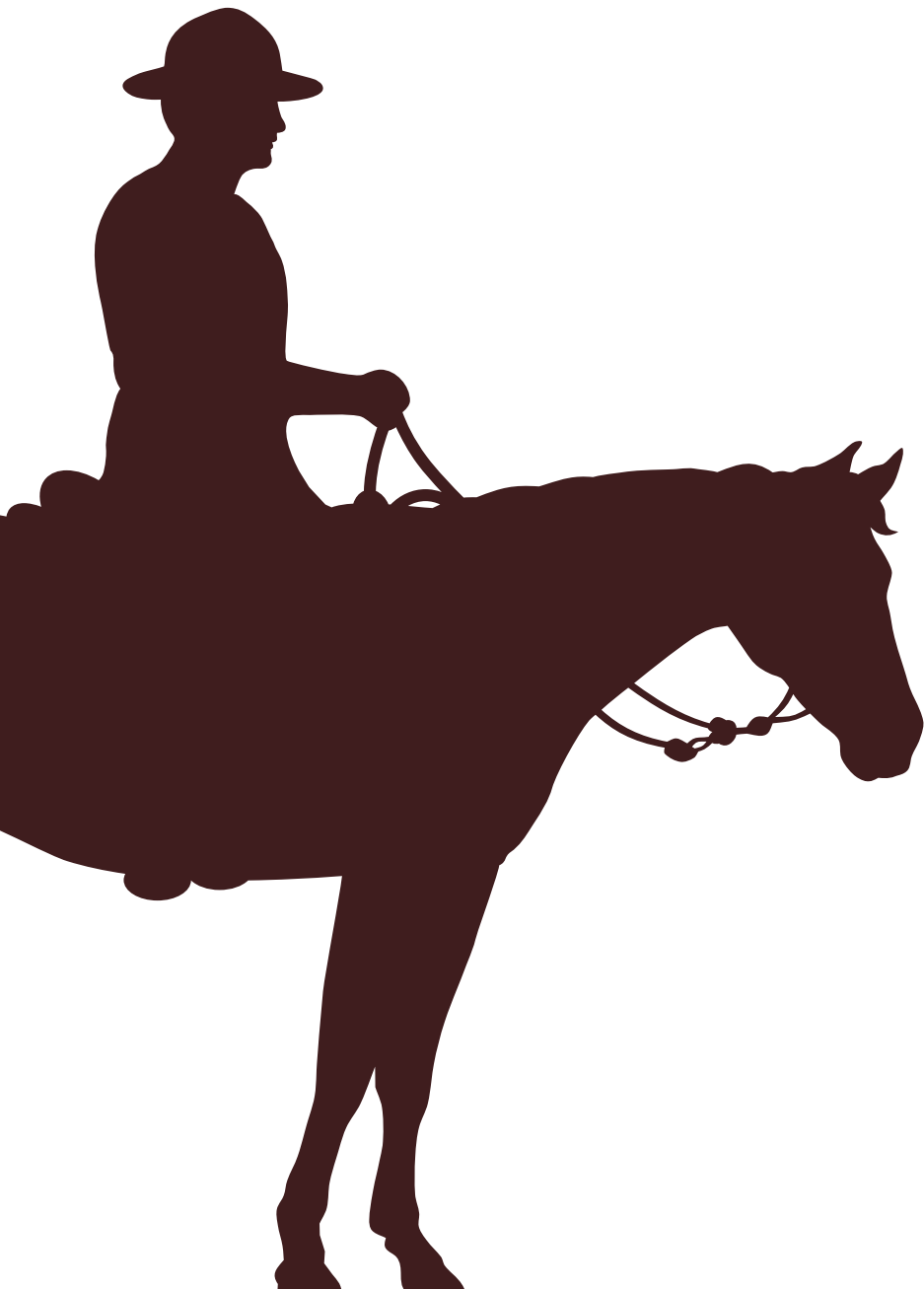


# New Resident Guide



[cochrane.ca](http://cochrane.ca)

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# About COCHRANE



## Land acknowledgment

The Town of Cochrane gratefully acknowledges that we are situated on Treaty 7 territory, the traditional lands of Iyârhe Nakoda peoples of the Chiniki, Bearspaw and Goodstoney First Nations. Treaty 7 is also home to the Tsuut'ina, Niitsitapi peoples of Siksika, Piikani and Kainai First Nations, as well as the homelands of the Métis residing within the Rocky View Métis District of the Otipemisiwak Métis Government within the Métis Nation of Alberta.

**We are committed to reconciliation and encourage residents to learn more.**



# Getting STARTED



TEAR PAGE HERE

## Quick start checklist:

### Download the Town of Cochrane app.



Stay connected, get real-time updates, access services and stay informed about public safety. The app makes it easy to stay engaged with the community.

### Set up Cochrane utilities to connect to essential services.



Set up your utility account to access water and sewer services, waste, recycling and organics collection and Eco Centre services. Electricity and natural gas services in Cochrane are provided by third-party affiliates.

» [utilities@cochrane.ca](mailto:utilities@cochrane.ca)  
» [eservices@cochrane.ca](mailto:eservices@cochrane.ca)

### Register your pets.



Dogs and cats over three months old require an animal licence. Licensing helps reunite lost pets and owners and supports local animal services.

» 403-851-2519  
» [animal.licences@cochrane.ca](mailto:animal.licences@cochrane.ca)



### Need assistance or have general questions?

Reach out to the Town of Cochrane's Customer & Administrative Services department at 403-851-2500 or [customer.service@cochrane.ca](mailto:customer.service@cochrane.ca)

### Sign up for Cochrane eServices.



The eServices portal provides easy access to your Town of Cochrane accounts online. Manage your business licences, utility bills, tax and assessment information and more in one place. Sign up for paperless billing to help manage your accounts with ease.

» [eservices@cochrane.ca](mailto:eservices@cochrane.ca)

### Download the My Cochrane Collection app for waste, recycling and organics pickup schedules, reminders and more.



The My Cochrane Collection app is a free tool that helps you manage your waste and recycling. Look up how to dispose of items using the 'what goes where' tool, find your collection schedule, set up reminders/alerts and more.

» 403-851-2277

### Apply for a business licence.



Set your business up for success. All businesses in Cochrane require a business licence, and some may also need a development permit and additional municipal, provincial or federal approvals.

» 403-851-2573  
» [business.licences@cochrane.ca](mailto:business.licences@cochrane.ca)

# Key contacts & emergency information



## Emergency services

**For immediate life-threatening emergencies:**  
Call **911** for police, fire or ambulance.

### Cochrane Fire Services | Non-emergency

» 403-851-2540

### Cochrane RCMP | Non-emergency

» 403-851-8000

### Municipal Enforcement | Bylaw/Peace Officers

» 403-851-2532  
» [peace.officers@cochrane.ca](mailto:peace.officers@cochrane.ca)



## General services

### Customer & Administrative Services

» 403-851-2500  
» [customer.service@cochrane.ca](mailto:customer.service@cochrane.ca)

### Cochrane eServices

» [eservices@cochrane.ca](mailto:eservices@cochrane.ca)  
» [cochrane.ca/eServices](http://cochrane.ca/eServices)



## Community & family support

### Family & Community Support Services | FCSS

» 403-851-2250  
» [fcss@cochrane.ca](mailto:fcss@cochrane.ca)

### Family Resource Network | FRN

» 403-851-2265  
» [frn@cochrane.ca](mailto:frn@cochrane.ca)



## Parks, recreation & community spaces

### Parks and Recreation

» 403-851-2590  
» [parks@cochrane.ca](mailto:parks@cochrane.ca)

### Community bookings & permits | events

» 403-851-2535  
» [events@cochrane.ca](mailto:events@cochrane.ca)

### Cochrane cemeteries

» 403-851-2535  
» [cemetery@cochrane.ca](mailto:cemetery@cochrane.ca)

### Facility Status Line | closures & conditions

» 403-851-2552

### SLS Centre | recreation facility

» 403-932-1635  
» [info@slscentre.com](mailto:info@slscentre.com)

### Cochrane Public Library

» 403-932-4353  
» [info@cochranepubliclibrary.ca](mailto:info@cochranepubliclibrary.ca)



## Economic Development

### Business licences

» 403-851-2573  
» [business.licences@cochrane.ca](mailto:business.licences@cochrane.ca)

### Economic Development

» 403-851-2502  
» [economic.development@cochrane.ca](mailto:economic.development@cochrane.ca)



## Utilities & infrastructure

**Fortis Alberta** | Power outages  
» 310-WIRE (9473)

### Operations | roads, water, wastewater & parks maintenance

» 403-851-2590  
» [cochrane.ca/reportaproblem](http://cochrane.ca/reportaproblem)

### Utilities billing

» 403-851-2521  
» [utilities@cochrane.ca](mailto:utilities@cochrane.ca)

### Waste, recycling & organics collection

» 403-851-2277  
» [wasteandrecycling@cochrane.ca](mailto:wasteandrecycling@cochrane.ca)



## Health & wellness

### Health Link | 24/7 nurse advice line

» 811

### Cochrane Community Health Centre

» 403-851-6000

### Poison & Drug Information Services (PADIS)

Alberta-wide

» 1-800-332-1414 (toll-free)  
» [padis.ca](http://padis.ca)

### Mental Health Help Line

» 1-877-303-2642

### Addiction Help Line

» 1-866-332-2322

### Kids Help Phone

» 1-800-668-6868

### National Suicide Prevention Help Line

» 988 (available 24 hours)



## Tax & assessment

### Property Assessment Services

» 403-851-2557  
» [assessment@cochrane.ca](mailto:assessment@cochrane.ca)











### Taxes

» 403-851-2288  
» [taxes@cochrane.ca](mailto:taxes@cochrane.ca)



# Living in COCHRANE






## General

-  School
-  Future school site
-  Cochrane Historic Ranche Site
-  Cochrane RancheHouse
-  Cochrane Ranche ClubHouse
-  Cochrane Eco Centre
-  Cochrane Public Library
-  Family & Community Support Services
-  Family Resource Network
-  The Station at Cochrane Crossing

## Recreation

-  Cochrane Arena
-  SLS Centre

## Emergency

-  Fire Station 151
-  Protective Services Building
-  Cochrane Community Health Centre

Current as of 2026-02-17



# Key facilities

## Protective Services Building

Home to Cochrane RCMP and Municipal Enforcement, this facility provides a range of public safety services. Residents can request criminal record checks, report crimes or motor vehicle collisions and more.

In-person supports include domestic violence assistance, school liaison programs and victim services.



- » 12 Clydesdale Ave.
- » RCMP (non-emergency): 403-851-8000
- » Municipal Enforcement (non-emergency): 403-851-2532
- » Call 911 for emergencies

## Fire Station 151

Station 151 provides emergency response and fire prevention services to the community of Cochrane.

- » 20 Grande Blvd.
- » Fire Inspections & non-emergency line: 403-851-2540

## Cochrane Community Health Centre

Cochrane's primary health care facility offers more than 20 services in one location, including an Urgent Care Centre (open daily from 8 a.m. to 10 p.m.).

- » 60 Grande Blvd.
- » 403-851-6000



**Finding a doctor:** Primary Care Alberta helps connect you with a primary care clinic. Use the search tool to find a provider near you who is accepting new patients.

## Family & Community Support Services (FCSS) & Family Resource Network (FRN)

FCSS and FRN support families and individuals in Cochrane and West Rocky View County by providing access to programs and services that promote financial stability, food security, mental health and wellness, positive parenting, child development, transportation and more.

### Access to several community-based supports:

- **Cochrane Connect Card:** Provides eligible low-income residents access to discounted local programs and services.
- **Senior Property Tax Rebate:** A \$500 municipal tax rebate available to qualifying seniors.
- **Volunteer Income Tax Program:** Offers free assistance with simple tax returns for eligible residents.
- **Helping Hands Free Food Sheds:** A community food exchange reducing food waste and improving food access.
- **Cochrane Food Bank:** Operated in partnership with FCSS and FRN to help ensure no one in the community goes hungry.
- **Mental health resources:** Access to local and provincial mental health supports through [cochranecares.ca](http://cochranecares.ca)

Find current programs and activities online.



- » **FCSS:** 1, 209 Second Ave. W. 403-851-2250 | [fcss@cochrane.ca](mailto:fcss@cochrane.ca)
- » **FRN:** 127 First Ave. W. 403-851-2265 | [frn@cochrane.ca](mailto:frn@cochrane.ca)



## The Station at Cochrane Crossing

The Station is Cochrane's central customer service and transit hub. At The Station you can:

- Pay property taxes, utilities and animal licences
- Purchase or renew business licences
- Access economic development services
- Purchase transit passes
- Access public washrooms

The Station also serves as a transit transfer point for local and regional routes, including:

- **Cochrane Transit:** fixed and on-demand routes
- **On-It Regional Transit:** to downtown Calgary and Brentwood
- **SWIFT Mini Thni Transit Service:** to Stoney Nakoda Nations



- » 360 Railway St. W.
- » 403-851-2500
- » [customer.service@cochrane.ca](mailto:customer.service@cochrane.ca)
- » [transit@cochrane.ca](mailto:transit@cochrane.ca)

## The Cochrane RancheHouse

The Cochrane RancheHouse is home to Council Chambers, administration offices and the Stockmen's Memorial Foundation. It also features a full-service event centre with flexible meeting spaces, a beautiful courtyard and capacity for events ranging from small gatherings to large galas, markets and weddings.

- » 101 RancheHouse Rd.
- » 403-851-2500
- » [customer.service@cochrane.ca](mailto:customer.service@cochrane.ca)

Cochrane Protective Services



The Station at Cochrane Crossing



Cochrane RancheHouse





Cochrane Public Library

SLS Centre

### Cochrane Arena

Operated by the SLS Centre, Cochrane Arena is a standalone facility featuring a multi-use ice surface that supports recreational skating, figure skating, hockey, ringette and skill development programs.

- » 609 4 Ave. N.
- » 403-932-2722

### Cochrane Public Library

The Cochrane Public Library is a welcoming space that supports literacy, lifelong learning and community connection. With free memberships available to residents, you can access millions of books, movies, music and digital resources through the Marigold Library System.



- » 405 Railway St. W.
- » 403-932-4353
- » info@cochranepubliclibrary.ca

### Eco Centre

The Cochrane Eco Centre is a self-sorting drop-off facility where residents can bring small amounts of recyclables and household waste. The facility accepts a wide range of materials to help reduce landfill use and support responsible waste management.

For large loads please use facilities such as ECCO, City of Calgary landfills and more. Scan the QR code to find out which materials are accepted at the Eco Centre.



- » 50 Griffin Industrial Pt.
- » 403-851-2277

### SLS Centre

The SLS Centre is a recreation facility serving residents of Cochrane and greater Rocky View County. The Centre offers a wide range of recreational amenities, including:

- Climbing, aquatic, fitness and curling facilities
- Gymnasiums, sport courts, arenas and more



- » 800 Griffin Rd. E.
- » 403-932-1635
- » info@slscentre.com

## Active living

### Parks & outdoor recreation facilities

Cochrane is home to more than 500 hectares of parks and open space, including over 30 playgrounds. Residents and visitors can enjoy a wide range of outdoor spaces for organized sports and casual play, along with a free nine-hole disc golf course, multiple skate parks for all skill levels and pickleball and tennis courts.

To book a facility, email [events@cochrane.ca](mailto:events@cochrane.ca) or call 403-851-2535. For facility conditions and closures, call the Facility Status Line at 403-851-2552.



Scan the QR code to access the Parks & Recreation Amenities Explorer. Find parks, playgrounds, sports fields and other recreational amenities in Cochrane.

### Dog parks & off-leash areas

Cochrane has six dedicated dog parks, including one multi-use area, providing safe and engaging spaces for pets and their owners.



## Community events

*There is no better way to understand the spirit of Cochrane, than attending one or many of the wonderful community events and attractions hosted throughout the community.*

- » Cochrane Light Up
- » Labour Day Parade
- » Cochrane Lions Rodeo
- » Cochrane Farmers Market
- » Community Tree Fruit Round-up
- ...and much more



Celebrate local culture, creativity and connection, all year round.



View Cochrane's **online community events calendar** to learn more.

# Getting AROUND



## Local transportation

### COLT



Cochrane Transit makes it easy to get around town. A combination of fixed-route and on-request services gives you more options to travel where you need to go. Fixed-route buses run on regular schedules along key corridors, making trip planning simple and reliable.

» [transit@cochrane.ca](mailto:transit@cochrane.ca)

### Regional & other transportation

#### On-It Regional Transit

Daily service between Cochrane and Calgary from The Station; easy connections to Calgary Transit.

#### SWIFT Mini Thni Transit

Stoney Nakoda Nations service linking Mini Thni (Morley), Chiniki Gas Bar, Stoney Nakoda Resort and Casino and Cochrane.

» [minithnitransit.ca](http://minithnitransit.ca)

#### Rocky View Handi Bus

Accessible, shared-ride transportation for residents with mobility barriers.

» [rockyviewbus.ca](http://rockyviewbus.ca)

#### Volunteer Driver Program (Helping Hands Cochrane)

A community-driven transportation program for eligible residents in need of personalized travel assistance.

» [helpinghandscochrane.ca](http://helpinghandscochrane.ca)

## Active transportation

### Trails & pathways

Cochrane's extensive network of multimodal pathways and trails makes it easy to get around town on foot, by scooter or by bike. With over 80 km of connected routes, you can travel safely between neighbourhoods, parks and local destinations.

Active transportation supports a healthy lifestyle, reduces traffic and helps strengthen our local economy. Cochrane's pathway system continues to grow, creating safer and more accessible connections across the community.



Scan the QR code to access the **Parks & Recreation Amenities Explorer** to plan your next route and discover how easy it is to explore Cochrane by trail.



# Business & INNOVATION



## Economic development

*Cochrane is building a vibrant, diverse economy that supports entrepreneurs, employers and local talent. As a Calgary-region hub for industry and innovation. The Town of Cochrane offers programs, partnerships and resources to help your business start, grow and thrive.*

### Business/entrepreneur programs & resources

- **SMARTstart:** Designed for new entrepreneurs, SMARTstart combines business training, mentorship and community connections to help turn ideas into reality.
- **The Engine Room (Cochrane Business Incubator):** A 12-month program for growth-stage businesses, offering workshops, mentorship and a collaborative environment to support sustainable growth.
- **Mentorship opportunities:** Experienced business owners can give back through SMARTstart, guiding new entrepreneurs and strengthening Cochrane's business community.
- **Business development newsletter:** Subscribe to the business development newsletter to learn about resources, programs and upcoming events that support business growth and community development within Cochrane.



» 403-851-2502  
» [economic.development@cochrane.ca](mailto:economic.development@cochrane.ca)



## Business licences

Running a business in Cochrane? You'll need a business licence, whether it's temporary or annual. Depending on your business type and location, additional permits or approvals may also be required.

» 403-851-2573  
» [business.licences@cochrane.ca](mailto:business.licences@cochrane.ca)



[cochrane.ca](http://cochrane.ca)

cochrane  
HOW THE WEST IS NOW 