# FCSS NON-PROFIT COVID IMPACT SURVEY

Cochrane Family and Community Support Services conducted a survey on the Impact of COVID-19 on non-profit organizations. We heard from 20 different organizations and these insights will help Cochrane FCSS plan for the coming months as we continue to support organizations to meet the needs of the community.

## What is the current status of your organization's programs/services?



20%



10%

Programs/services offered through a combination of in-person and virtual programming

Programs/ services have been moved to a virtual platform

Programs/services continued throughout the pandemic with no change

Programs/services remain suspended, postponed or cancelled

## The number of programs/services offered by your organization have:

Increased

Stayed the same

Decreased

40% of organizations have seen a decrease in volunteer interest, availability, or contact.

# What operational challenges is your organization currently facing?



Challenges accessing technology

Challenges meeting AHS operating guidelines

Staff mental health

Challenges understanding AHS operating guidelines

Challenges enforcing AHS guideline compliance (e.g. wearing masks)

#### The complexity of client needs have:



Increased

10%

Stayed the same

5%

Decreased

75% of organizations are concerned about the future of their organization.

#### How has the COVID-19 pandemic impacted your workforce?

Increased staff stress

Decreased productivity

Increased stress on management/ leadership team

Increased workload

Temporary layoffs

#### **Demand for your services have:**

Increased

Stayed the same

Decreased

13% of organizations feel fundraising and/ or grant writing support or training would benefit them the most over the next 12 months.

#### What does your organization need to be effective in delivering your mission over the next 12 months?

More volunteers

An updated strategic plan

Opportunities to create partnerships within our sector

Opportunities to create partnerships

Resumption of

services and supports provided by partners

The survey was open from June 10 to July 5, 2021, and received 20 responses from non-profit organizations in Cochrane.

outside of our sector