



**TOWN OF COCHRANE**

101 RANCHEHOUSE RD  
COCHRANE, AB T4C 2K8  
Canada

**UTILITY INVOICE**

**Questions?**

Online: [www.cochrane.ca](http://www.cochrane.ca)  
Email: [utilities@cochrane.ca](mailto:utilities@cochrane.ca)  
Phone: 403-851-2521 or 403-851-2523  
Monday to Friday 8:30 am - 4:30 pm.  
Closed Saturday, Sunday, and Stat. Holidays

**Statement Date: February 7, 2025**

Billing Period: January 1, 2025 - January 31, 2025

**Your account number: 12345.00**

For service at: 32 SUNSET STREET

Due Date: February 28, 2025

Smith, Sally  
32 SUNSET STREET  
COCHRANE, AB  
T4C 0K9

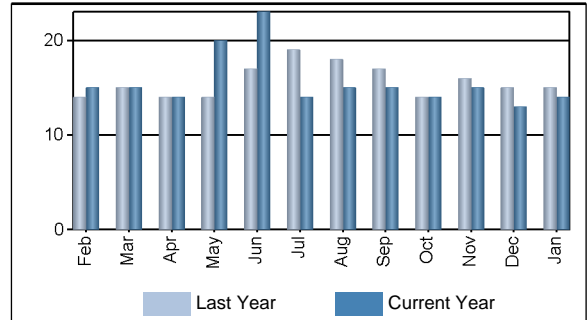
**Meter Reading and Usage Details this bill**

Meter: 71549110  
Reading on 1/31/2025 Actual 2,795  
Previous reading on Actual 2,781  
12/31/2024  
Amount of water you used 14.00 M3

**Amount Owing**

Amount of your last bill	\$110.51
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments we processed <i>Thank you</i>	-\$110.51
<b>New Charges</b>	<b>\$124.60</b>
Water Base Charge	\$16.39
Sewer Base Charge	\$23.25
Waste/Recycling/Organics Coll	\$26.65
Storm Sewer Fee	\$7.31
Eco Centre Management Fee	\$5.00
Sewer consumption	\$35.42
14.00 @ \$2.53	= \$35.42
Water Consumption Charge	\$18.48
14.00 M3 @ \$1.32	= \$18.48
<b>Total Payment now due</b>	<b>\$132.50</b>
Payment Due after February 28, 2025	\$136.48

**Your Historic Usage**



**Payment Return Slip**

Please complete and return this slip with your payment. Make your cheque payable to the Town of Cochrane. For payment options, please see reverse of this notice.



Account Number	Total payment due	Due Date	Payment Due after February 28, 2025
12345.00	\$132.50	February 28, 2025	\$136.48

**Payment enclosed**

\$

Smith, Sally  
32 SUNSET STREET  
COCHRANE, AB T4C0K9

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## Penalties

A PENALTY of 3% will be calculated and levied on the outstanding unpaid balance after the due date of every utility invoice.

Please note: NON-PAYMENT of your utility invoice will result in a disconnection notification and a service fee of \$25.00 (minimum) will be charged. If Town personnel must attend to the address for disconnection due to non-payment, an additional \$50.00 (minimum) reconnect fee will be charged.

## Methods of Payment

Payments may be made by cash, Visa, Mastercard, Interac, online banking, Pre-Authorized Payment (PAP) or cheque payable to the **Town of Cochrane**. If paying by mail or email please ensure the remittance portion of this invoice accompanies your payment.

### Payment may be made:

**Cochrane E- Services** Activate your account with our new self-service website at <https://vch.cochrane.ca/vch/>

**PAP** To sign up for PAP, please visit <https://www.cochrane.ca/town-services/utilities/paying-your-utility-bill> and complete the PAP Agreement.

**In person** At The Ranchehouse or The Station at Cochrane Crossing. Business hours (8:30am-4:30pm)  
After hours deposit the remittance portion of your invoice along with your payment in the envelope depository at the Ranchehouse or at the Family and Community Resource Centre.

**By mail** Town of Cochrane  
101 Ranchehouse Rd  
Cochrane, AB T4C 2K8

**Bank** Pay in person at your bank. Please allow three business days before due date to ensure payments are processed on time. Please retain all confirmation numbers and documentation.

**Online Banking** Select Town of Cochrane Utilities for bill payee and use your FULL account number  
\*\*\*DO NOT ENTER THE DECIMAL\*\* example: Acct # 12345.02 Enter 1234502  
Please allow three business days before due date to ensure payments are processed on time.

Name as it appears on credit card	Signature of Cardholder
Card number	Date of expiry _____/_____/_____ Month Year CVV
AUTHORIZATION I authorize the Town of Cochrane to charge \$_____ to my credit card.	Today's date _____/_____/_____ Day Month Year

The personal information on this form is being collected under the authority of section 33 (c) of the Freedom of Information and Protection of Privacy (FOIP) Act. Your personal information may be used by the Town of Cochrane for the purpose the information was collected or compiled or for a use consistent with that purpose. Your personal and financial information will be managed by FOIP. If you have any questions about the collection, use, or disclosure of your personal information, please see this link: <https://www.cochrane.ca/175/Freedom-of-Information>