









#### Disclaimer

The DOTS Committee (Dementia & Other Therapies/Services) has crafted this booklet as a support for Cochrane and area older adults and those that support them. We hope that you find this resource booklet valuable. As programs and services are ever changing, we understand that some services may have inadvertently been missed. At the time of printing, the information regarding the resource listings contained within this booklet were accurate.

This information is provided for informational purposes only. While efforts are made to ensure it is accurate, no guarantee of the accuracy of the information in this booklet is given. The information about services and service providers does not constitute an endorsement or recommendation by the Town of Cochrane or DOTS Committee. The Town of Cochrane or DOTS Committee assumes no liability of any kind for the information contained in this booklet.

### **Tips**

Talk to service providers about their options.

- Some offer a sliding scale fee for services based on income levels.
- Some offer payment plans.

### Calling Toll Free in Alberta

Dial 403-310-0000 prior to the area code and telephone number for toll-free, province-wide access. From a cellular telephone enter #310 (for Telus-Bell) or \*310 (for Rogers Wireless).

This booklet is available online at: www.cochrane.ca, search "Dots Booklet".

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### **Quick Reference Contacts**

In case of emergency 911

RCMP (non-emergency) 310-7267 (RCMP)

211 Alberta (24hr) 211

Community & Social Services

811 HEALTHLink Alberta (24hr) 811

For all non-emergency health questions.

Big Hill Haven 403-796-6564

Provides assistance to adults experiencing abuse and unhealthy relationships.

Community Health Centre 403-851-6000

Distress Centre (24hr) 403-266-4357

Elder Abuse Crisis Line (24hr) 403-705-3250

Fish and Wildlife 1-800-642-3800

Non-urgent enforcement or problem wildlife.

Mental Health Help Line (24hr) 1-877-303-2642

Municipal Enforcement 403-851-2532

Southern Alberta Regional Victim Serving Society

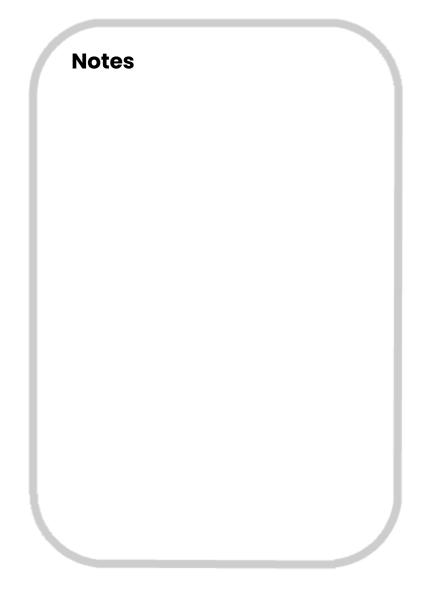
403-851-8055

**Suicide Support Line** 

988

Veterans Affairs Psychological Support (24hr)

1-800-268-7708



### **Community Resources**

### **Big Hill Haven**

403-796-6564

Provides support to families and individuals facing abuse and unhealthy relationships through outreach support, safety planning and emergency shelter. If you need support outside of business hours, please call the FearlsNotLove 24 Hour Crisis Line at 403-234-7233 or 911 if you are in danger.

# Bragg Creek Snowbirds Seniors Fellowship

403-949-3313

19 Balsam Avenue, Bragg Creek

Email: braggcreeksnowbirdsfellowship@gmail.com

A social club for members 50+. Activities, events,
education, monthly dinners, foot clinics, medical
assistance devices, crutches/walkers and canes
available. Come and mingle with other seniors.

# Family and Community Support Services (FCSS)

403-851-2250

1, 209 Second Avenue W. www.cochrane.ca/fcssfrn Email: fcss@cochrane.ca

Provides services for older adults including information, programs, workshops, supports and referrals. FCSS also supports people experiencing challenges with meeting their basic needs, managing finances, coping with significant changes in their lives or stressors in their personal or family relationships. Programs and services include, but aren't limited to:

- Cochrane Connect Card: Provides discounts for low income individuals and families to access multiple community programs and services.
- Food Hampers: Provides food hampers to families and individuals.
- **Government Forms**: Information and support with government benefits, forms and programs.
- Income Tax Program: Free income tax services provided for lower income individuals.
- Meals on Wheels for Your Freezer: An opportunity for individuals to purchase healthy, well balanced meals that are delivered directly to their place of residence.
   These meals are frozen, making them easier to make and convenient.
- Programs and Events for Older Adults: Free or low cost in partnership with local organizations.
- Seniors Property Tax Rebate Program: A rebate on municipal property taxes for eligible seniors.
- Volunteer Opportunities
   www.volunteerconnector.org

   Email: volunteer@cochrane.ca

#### **Heart to Home Meals**

1-866-933-1516

www.hearttohomemeals.ca Budget friendly options for older adults looking for nutritious and accessible foods. Price includes free delivery in Cochrane.

# Helping Hands Society of Cochrane and Area

587-580-9448

244C River Avenue

www.helpinghandscochrane.ca

Individuals and families in need are matched up with volunteers who are willing to lend a hand. Volunteers are available to help with things like small repairs around the house, yard work, a friendly chat, moving or providing a ride to essential appointments.

### **Helping Hands Free Food Sheds**

East End: St. Andrew's United Church parking lot, 128 First Street E.

West End: Bow Valley Baptist Church west side of building, 54 West Aarsby Road

Take what you need; give what you can. Open and available 24/7 to anyone.

### Meals to Go (Big Hill Lodge)

403-932-3355

Hot meals delivered during lunch hour from Monday to Friday. Not available on holidays. Must be 65+ to apply.

### Seniors on the Bow (SOTB)

403-932-6002

SLS Centre, Second floor, 800 Griffin Road E., (Arena Entrance)

www.sotbcochrane.ca

Provides a wide variety of programs and resources for adults 50+ in Cochrane and surrounding areas.

### Health Resources (Phone/Online)

#### **Access Mental Health**

1-844-943-1500

60 Grande Boulevard www.albertahealthservices.ca

Provides information, consultation and referrals to individuals who have addiction and/or mental health concerns. Clinicians work over the telephone to help people navigate the addiction and mental health system. They will explore options and refer clients to the most appropriate resource to meet their needs.

### Addictions Help Line (24hr)

1-866-332-2322

#### **Alberta Health Link**

811

www.myhealth.alberta.ca

Free, quick and easy health advice from a registered nurse 24/7. Albertans can also receive specialized dementia advice through this service. The website gives trustworthy medical advice, information and videos. Search "Seniors".

#### **Alberta Health Services**

403-310-0000

www.albertahealthservices.ca

1-780-427-1432

# Cochrane Addictions & Mental Health

403-851-6100

Current clients may book appointments through this number, otherwise contact Access Mental Health first.

### **Community Connect YYC**

www.communityconnectyyc.ca

Affordable, barrier-free access to in-person, phone or video counselling sessions. Services include rapid access counselling, addictions support, general counselling, caregiver supports, counselling for immigrants and first languages.

#### **Ease Care**

587-323-8646

www.easecare.ca

Email: support@easecare.ca

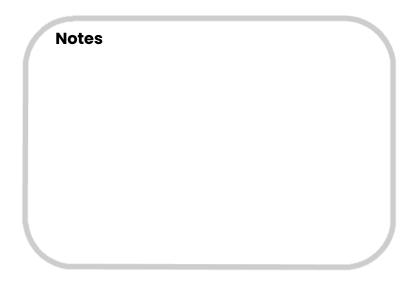
Mental health support from the comfort of your home. Physicians, psychiatrists and expert clinicians are available.

### **Suicide Crisis Helpline**

988

www.988.ca

Provides urgent, 24 hour support by phone and text for anyone who is thinking about suicide, or is worried about someone they know. Call or text toll-free, anytime.



### **Health Clinics**

| Care in the Creek Medical Centre | 403-949-2457 |
|----------------------------------|--------------|
| 11, 20 White Avenue, Bragg Creek |              |

www.careinthecreek.com

### Cochrane Community Health Centre 403-851-6000

60 Grande Boulevard

www.albertahealthservices.ca

More than 20 health services in one location:

Addictionand Mental Health, COPD & Asthma, Public Health, Home Care, Lab Services, Living Well with a Chronic Condition, Oral Health, Speech Therapy, Urgent

Care.

#### **Cochrane Medical Clinic**

116 Centre Avenue www.cochranemedicalclinic.ca

Dr. Punch:403-932-5666Dr. Barry:403-932-5661Dr. Knoechel:403-512-0048

Fireside Family Health 587-551-3348

7111, 50 Fireside Gate

www.firesidefamilyhealth.ca

First Choice Medical Centre 587-493-1163

314 First Street E.

First Street Medical Clinic 403-881-3180

612 First Street W.

Email: info@firststreetmed.ca

Griffin Road Medical Clinic 403-513-6040

2145, 239 Griffin Road E.

# Laboratory Services 403-932-4811 Alberta Precision Laboratories 60 Grande Boulevard www.albertaprecisionlabs.ca

| Maple Leaf Health Centre | 403-981-0911 |
|--------------------------|--------------|
| 5102, 50 Fireside Gate   |              |

www.mlhcs.ca

### Mayfair Diagnostics Cochrane 403-777-3000

1123, 116 Grande Boulevard www.radiology.ca Offers ultrasound, mammography, pain management and bone densitometry imaging exams. (No x-rays)

### Oasis Medical Centre 403-932-2022

102, 100 Grande Boulevard www.oasismedicalclinic.ca

### Oasis Medical Centre, Rexall 403-907-0490

1129, 320 Fifth Avenue W.

### Prairie Moon Medical 403-981-1466

219, 100 Grande Boulevard www.prairiemoonmedical.com

### **Sage Family Clinic**

6, 204 Fifth Avenue W. www.sagefamilyclinic.com Sage Family Clinic is a micro-practice.

| Dr. Elkink    | 403-981-7243 |
|---------------|--------------|
| Dr. Torrie    | 403-981-5854 |
| Dr. Dembinski | 403-981-5851 |
| Dr. Johnstone | 403-981-5850 |

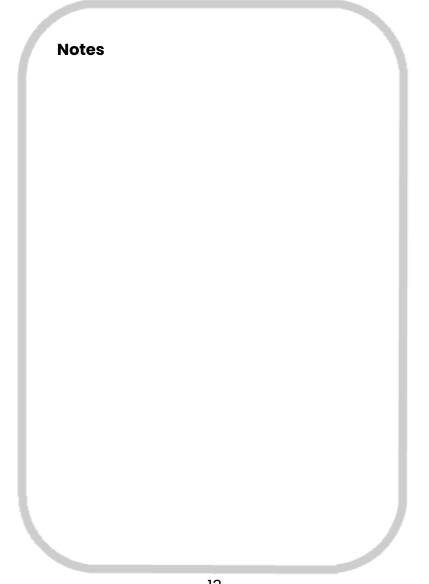
### **Sunset Ridge Medical Clinic**

9113, 101 Sunset Drive www.sunsetridgemedical.ca 403-840-0120

### Synergy Collaborative Health Clinic

403-981-1999

2201, 120 Fifth Avenue W. www.synergycochrane.com



## **Dental Clinics**

| <b>Absolute Dental Care</b> 5089, First Street W.           | 403-932-2060 |
|---|--------------|
| Airdrie & Cochrane Denture<br>214 Grande Boulevard          | 403-932-4938 |
| Bow River Dental Centre<br>104, 30 Bow Street               | 403-932-9889 |
| Bow View Dental Care<br>15, 312 Fifth Avenue W.             | 403-981-0011 |
| Bragg Creek Dental Clinic<br>35 White Avenue, Bragg Creek   | 403-949-2288 |
| Cochrane Dental Centre 10, 402 Railway Street W.            | 403-932-3031 |
| Cochrane Dental Clinic 311 First Street E.                  | 403-932-5498 |
| Cochrane Rise Dental 2117, 23 Heartland Boulevard           | 403-851-1188 |
| Cochrane Valley Dental<br>3101, 100 Horse Creek Road        | 403-981-4151 |
| <b>Dental Hygiene Collective</b><br>4, 206 Fifth Avenue W.  | 403-326-0101 |
| <b>Fifth Avenue Dental Clinic</b> 2007, 120 Fifth Avenue W. | 403-932-9660 |
| <b>Fireside Dental Clinic</b> 3101, 50 Fireside Gate 14     | 403-840-0084 |

| <b>Grande Dentistry</b><br>1101, 116 Grande Boulevard   | 587-689-6102                     |
|---|----------------------------------|
| Harvest Dental Care in Cochrane<br>3, 45 Bow Street   | 403-981-2588                     |
| <b>Mila Dental</b><br>4141, 239 Griffin Road  | 403-800-9096                     |
| My Mobile Dental Hygienist www.mmdh.ca Dental hygiene care in the comfort of you                                  | <b>403-966-8755</b> ur own home. |
| River Harmony Dental 1137, 4A River Heights Drive   | 587-493-0305                     |
| Rockyview Dental Hygiene 114 Montenaro Crescent Email: rockyviewdentalhygiene@gmail.co                            | <b>587-573-1734</b>              |
| <b>Sunset Ridge Dental</b><br>9109, 101 Sunset Drive  | 403-981-3685                     |
| <b>Tristan Ziegenhagel Dentistry</b><br>8, 201 Grande Boulevard W.  | 403-932-2477                     |
| True North Denture & Implant Centre 115A, 115 Fourth Avenue W.  | 403-981-1338                     |
| Vitality Oral Health 2210, 2 Street SW, Calgary www.vitalityoralhealth.com Compassionate care for those with medi | 403-441-8739                     |

Compassionate care for those with medically complex and special needs patients.

## **Hearing Clinics**

| Connect Hearing           | 403-981-5861   |
|---------------------------|----------------|
| 16, 80 Bow Street         |                |
| Destination Hearing       | 403-981-5861   |
| 5, 214 Grande Boulevard   | 1-855-905-4327 |
| Hear Canada               | 403-910-0295   |
| 1113, 320 Fifth Avenue W. |                |

**Hear Right Canada** 825-509-4327 6, 57 West Aarsby Road

www.hearrightcanada.ca

| <b>Foot Care Clin</b> | ìics |
|-----------------------|------|
|-----------------------|------|

| Bragg Creek Snowbirds Foot<br>Care Clinic                    | 403-861-1503 |
|--|--------------|
| 19 Balsam Avenue, Bragg Creek                                |              |
| <b>Ohana Care</b><br>102, 50 Grande Boulevard                | 403-300-2273 |
| <b>The Foot Institute Cochrane</b> 102, 100 Grande Boulevard | 403-242-3668 |

# **Physiotherapy Clinics**

| <b>B Well Physiotherapy</b><br>8, 123 Second Avenue W.                             | 403-981-6977              |
|--|---------------------------|
| <b>Blue Water Physiotherapy</b><br>96 Manyhorses Drive, Redwood Meadows            | 778-533-0111              |
| <b>Bragg Creek Physiotherapy</b><br>24 Balsam Avenue, Bragg Creek                  | 403-949-4008              |
| Cochrane Physiotherapy Clinic<br>211, 100 Grande Boulevard                         | 403-932-4909              |
| Cochrane Sport Physiotherapy<br>& Massage<br>800 Griffin Road E.                   | 403-932-1088              |
| Jennifer Wright Physiotherapy<br>Consulting<br>97 Elk Valley Crescent, Bragg Creek | 403-949-7740              |
| Mission Health Physiotherapy<br>& Massage<br>6101, 50 Fireside Gate                | 587-362-0111              |
| <b>Mountainview Physiotherapy</b> 5, 204 Fifth Avenue W.                           | 403-321-3211              |
| <b>Peak and Pine Physio</b><br>9 Redwood Meadows Court, Redwood Me                 | <b>368-887-9822</b> adows |
| <b>Riverside Sports Therapy</b><br>2121, 239 Griffin Road E.                       | 403-840-0500              |

# Sunshine Physiotherapy and Sports Rehabilitation

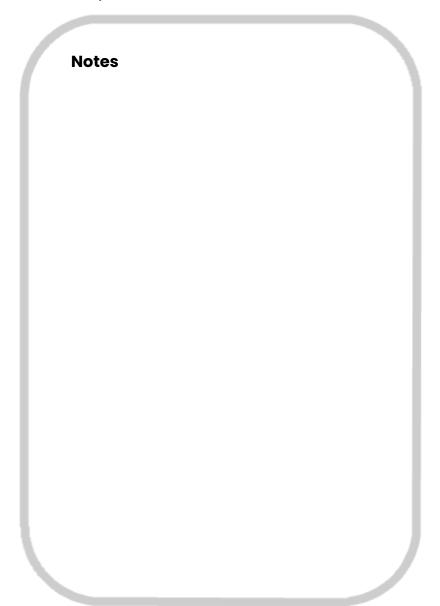
403-981-1991

16, 205 First Street E.

### **West Valley Chiropractic Centre**

403-851-8868

7, 402 Railway Street W.



### **Pharmacies**

Weekly/monthly pill organizer packaging available at no cost at pharmacies below. Call individual locations for prescribing pharmacists and services offered.

| Cochrane Clinic Pharmacy<br>612 First Street W.                         | 403-907-1332<br>403-538-6411 |
|---|------------------------------|
| Cochrane Rexall Drugstore<br>1129, 320 Fifth Avenue W.                  | 403-932-3444                 |
| FirstChoice Community Rx Pharmacy 101, 314 First Street E.              | 403-851-6550                 |
| <b>Heartland Value Drug Mart</b><br>2121, 23 Heartland Boulevard        | 587-207-5444                 |
| IDA Cochrane Pharmacy 5, 118 First Avenue W.                            | 587-493-0551                 |
| <b>IDA Fireside Pharmacy</b><br>5102, 50 Fireside Gate                  | 403-981-1500                 |
| IDA Sandstone Pharmacies<br>Bragg Creek<br>20 White Avenue, Bragg Creek | 403-949-3177                 |
| Mark's No Frills Pharmacy<br>210, Fifth Avenue W.                       | 403-932-0415                 |
| <b>Pharmasave Cochrane</b><br>239 Griffin Road E.                       | 587-493-4322                 |
| <b>Safeway Pharmacy</b><br>304 Fifth Avenue W.                          | 403-851-1279                 |

Save-On Foods Pharmacy 403-932-3222

65 Bow Street

Shoppers Pharmacy 403-851-3568

120 Fifth Avenue W.

Sunset Ridge Pharmacy 403-851-5517

3109, 101 Sunset Drive

Two Pharmacy 403-932-2500

105, 100 Grande Boulevard

Walmart Pharmacy 403-851-3040

15 Quarry Street

### **Home Living Supports**

Adult Day Support Program (ADSP) 403-851-6060

Home Care referral is required. ADSP is a wellness program for adults in the Cochrane area and is currently offered through the Bethany Care Centre. Adult Day Support Programs are designed for adults 18+ who may have physical and/or memory challenges or are living with a chronic illness. They play a key role in allowing people to remain living in the community as long as possible by optimizing their level of physical, spiritual, social and emotional function. Adult Day Support Programs also provide respite and education for caregivers.

Alberta Aids to Daily Living (AADL) 403-310-0000 www.alberta.ca/alberta-aids-to-daily-living Helps eligible people with long term disability or illness

remain at home by offering financial assistance for the purchase of medical equipment and supplies.

### Royal Canadian Legion Branch No. 15

403-932-2011

114 Fifth Avenue W.

www.cochranelegion.ca

Email: cochranelegion@shaw.ca

Has a limited, free supply of wheelchairs, support poles, walkers, canes, crutches and shower chairs.

# Residential Access Modification Program (RAMP)

1-877-427-5760

www.alberta.ca/residential-access-modificationprogram

Eligible Albertans with mobility challenges can apply for grants to modify their home. Up to \$7,500 per person each benefit year (April 1 - March 31) and up to \$15,000 per person within 10 years.

### Red Cross Health Equipment Loan Program

403-273-4426

7, 3140 14 Avenue NE., Calgary www.redcross.ca

This program takes donations of equipment and can provide equipment rentals for up to 6 months with a referral from a health professional.

# Seniors Home Adaptation and Repair Program (SHARP)

www.alberta.ca/seniors-home-adaptation-repairprogram

Low-interest home equity loans can cover a range of home adaptations and renovations to help older adults stay in their homes longer.

### **Two Pharmacy**

403-932-2500

105, 100 Grande Boulevard www.twopharmacy.ca Providing sales and rentals of a wide range of medical aids and equipment.

### Bragg Creek Snowbirds Seniors Fellowship

403-949-3313

19 Balsam Avenue, Bragg Creek www.braggcreekseniors.ca Email: braggcreeksnowbirdsfellowship@gmail.com A limited supply of free accessibility assistance equipment is available on loan.

### **Home Care Service Providers**

#### **Alberta Health Services**

Cochrane Home Care Services
Home Care Intake Line

403-851-6060 403-943-1920

Cochrane Community Health Centre
60 Grande Boulevard
www.ahpca.ca/home-care-cochrane-home-care
Home care services are provided as a complement

www.ahpca.ca/home-care-cochrane-home-care
Home care services are provided as a complement to
the care provided by family, friends, neighbours and the
community at large. Services may included professional
nursing, personal care, respite and palliative care.

### Veterans Independence Program

1-866-522-2122

www.veterans.gc.ca/en/housing-and-home-life Home care services may help you remain independent in your own home. This program provides annual funding to help cover the cost for these services.

### **Private Home Care Service Providers**

Please note: None of the following agencies are endorsed by Alberta Health Services.

| <b>Auburn Bay Health</b><br>www.auburnbayhealth.com          | 1-888-862-8161 |
|--|----------------|
| <b>Bayshore Home Health Care</b><br>www.bayshore.ca          | 403-776-0460   |
| Calgary Elder Care<br>www.calgaryeldercare.com               | 403-464-2455   |
| Care at Home Services www.careathomeservices.ca              | 1-866-982-2737 |
| Care to Share Senior Services Inc.<br>www.caretoshare.ca     | 403-567-1923   |
| Classic Life Care<br>www.classiclifecare.com                 | 403-242-2750   |
| Elizz Personal Care<br>www.elizz.com                         | 1-855-275-3549 |
| Focus on Caring www.focusoncaring.com                        | 403-264-3839   |
| Global Senior Care<br>www.globalseniorcareservices.com       | 403-452-4555   |
| Home Instead Senior Care Inc.<br>www.homeinstead.com/calgary | 403-984-9225   |

| Nurse Next Door                   | 1-866-318-7932 |
|-----------------------------------|----------------|
| www.nursenextdoor.com             | 403-454-1399   |
| Ohana Care                        | 403-917-1751   |
| www.ohanacare.ca                  | 403-917-1751   |
| www.oridridedre.ed                |                |
| Qualicare                         | 403-768-3154   |
| www.homecarecalgary.com           |                |
| · ,                               |                |
| Right At Home                     | 403-869-8294   |
| www.rightathomecanada.com/calgary |                |
| Rocky View Private Health Care    | 587-534-2273   |
| (Local to Cochrane)               | 567-554-2275   |
| www.rvphc.ca                      |                |
| www.ivpric.cu                     |                |
| Senior Homecare by Angels         | 403-862-0129   |
| www.seniorhomecarecalgary.com     |                |
|                                   |                |
| TTogether                         | 403-813-7400   |
| (Local to Cochrane)               |                |

WeCare 403-225-1222

www.cbi.ca/web/we-care-home-health-services

### **Housing and Care Facilities**

### **Bethany Care Cochrane**

403-932-6422

1000, 32 Quigley Drive www.bethanyseniors.com

Long term care facility that provides services for people with complex health needs who are unable to stay in their own home. Also hosts \*Adult Day Support Program. (\*see Home Living Supports).

### **Bethany Care Supportive Living**

403-932-8427

Quigley Manor is located inside Bethany Cochrane. It offers supportive living to active seniors. Private and semi-private suites are available for rent with residents having access to the private dining area and common spaces, as well as social and recreation programs. Provides level 1 and 2 care. Small pets are welcome.

# Big Hill Lodge (Rocky View Foundation)

403-945-9724

98 Carolina Drive

www.rockyviewfoundation.org

Email: info@rockyviewfoundation.org

A 75 resident independent and supportive living lodge with full service dining and other amenities.

# Evergreen Manor (Rocky View Foundation)

403-945-9724

300 Ross Avenue

www.rockyviewfoundation.org

Email: info@rockyviewfoundation.org

Offers 22 single bedroom apartments with kitchens for adults 65+ in need of subsidized housing.

### **Grande Avenue Village**

403-851-8857

50 Grande Avenue

For seniors who want an active and independent lifestyle, without the worries of maintaining a home.

### **Hawthorne Optima Living**

403-840-0150

60 Fireside Gate

www.hawthorneseniors.ca

Features modern amenities and living options and is dedicated to promoting maximum independence, choice and dignity. Residency at Hawthorne is for memory care and supportive living.

### **Hospice Calgary**

403-263-4525

1245, 70 Avenue SE., Calgary www.hospicecalgary.com

Email: info@cochranehospicesociety.ca

Guides children, teens and adults in Calgary and surrounding areas through the grieving process as they face a life-threatening illness or the death of a loved one. They operate two centres: Sage Centre and Rosedale Hospice.

Unison (Kerby Centre), Services and Housing Directory www.unisonalberta.com/resources-directory-tab Information for older adults, family members, support workers or referral agencies about housing and relevant services within Southern Alberta.

### **Housing Definitions**

### **Independent Living Non-Profit Housing:**

Non-profit agencies and/or organizations that provide housing for seniors or all age groups. Rent is lower than market level and income tested.

### Home and Community Care - Level 1:

The focus is creating an environment where you are able to live at home independently for as long as possible. Services are primarily delivered in your home; however, flexibility exists to deliver services in a variety of other settings. Examples include medication management, personal hygiene and other healthcare needs.

### Supportive Living – Level 2:

For those who are functionally independent. Provides meals in a central dining room, recreational activities, housekeeping and minor medical support or bus service for medical appointments. Some facilities have apartment style rooms with modified kitchens. Some facilities have rent that is lower than market level and is income tested.

# Continuing Care Home – Type A (also known as a Nursing Home):

For those with highly complex health needs and whose care cannot be safely provided in their own home or in supportive living. Recreation staff offer leisure activities. Under the direction of a family physician, an on-site Registered Nurse supervises care with the support of Licensed Practical Nurses, Health Care Aides and other healthcare providers.

# Continuing Care Home—Type B/Type B Secure Spaces):

Provides accommodation, meals, housekeeping, linen and recreational services. Provides a higher level of personal care supports and health care services onsite for scheduled and unscheduled care needs according to the plan of care. DSL4 is for individuals who have more complex medical needs that are predictable and safely managed with onsite, professional nursing and the direction of the case manager, or those who may require chronic disease management. Type B Secure is for individuals with moderate to severe dementia, who may have a high risk of wandering and unpredictable behaviours but who are not a safety risk to themselves or others.

### Continuing Care - Type C - Hospice:

Hospices are available to individuals who are in their last weeks to days of life and whose care needs can no longer be met at home.

#### Sources:

- Alberta Health Services, Learn about Continuing Care www.albertahealthservices.ca/cc/Page15497 .aspx
- Unison at Kerby Centre, Services & Housing Directory 2024 www.unisonalberta.com/online-resources
- Rocky View Foundation www.rockyviewfoundation.org

#### **Notes**

### Safety

Care Call 1-877-322-0334

www.prioritycarecall.com

GPS mobile units, lockboxes, fall detectors, panic buttons and home base units.

### **Finding Balance**

780-492-6019

www.findingbalancealberta.ca Information designed to help prevent slips, trips and falls among older Albertans.

Life Assure Medical Alert Systems

1-888-865-4610

www.lifeassure.com

Life Line

1-866-958-9037

www.lifeline.ca

An easy-to-use medical alarm service. In the event of a fall or emergency, help is available at the push of a button. Also provides services for GPS tracking/wandering pendant which tracks general location of a loved one.

### **Medic Alert Foundation Canada**

1-800-668-1507

www.medicalert.ca

A nationwide program designed to help find a person who is lost and assist in a safe return home. This program is to assist individuals who may require additional medical or physical assistance.

### **Telus Livingwell Companion**

1-888-461-1152

www.telus.com

A personal emergency response system that allows older adults, the chronically ill or physically challenged to live safer and more independently.

### **Transportation and Driving Supports**

# Alberta Motor Association Mature Driver's Course

1-833-374-8733

AMA Calgary Main, 4700, 17 Avenue SW, Calgary www.ama.ab.ca

Offering courses and evaluations to help senior drivers stay safe on the road for as long as possible.

#### **CAA Information for Senior Drivers**

www.caa.ca/driving-safely/senior-drivers/ Information on renewing a driver's license, taking refresher courses, learning driving skills, tips and tricks for changes with aging.

#### CarFit

www.caa.ca/driving-safely/senior-drivers/carfit/ A joint partnership between CAA and the Canadian Association of Occupational Therapists to help mature drivers evaluate how they fit in their cars for maximum safety and comfort.

# Cochrane On-demand Local Transit 403-851-5995 (COLT)

www.ridecolt.ca

Download the app or call to book a ride.

Service hours are Monday to Friday: 5:45 a.m. - 8 p.m., Sat: 9 a.m. - 3 p.m., Sun: No Service. Wheelchair accessible.

One attendant may accompany you at no cost if assistance is required.

Medical exams to keep your license start at the age of 75, 80, then every 2 years after. Doctors assess for vision, hearing, cognitive abilities and overall health.

### **DriveAble Cognitive Assessment**

1-855-825-9538

Satori Health Network www.satorihealth.com 116, 4804 Edmonton Trail, Calgary Offers cognitive assessments for driving through their Fitness to Drive and Medically-at-Risk Driver Assessment

### **On-It Regional Service**

Program.

403-851-5995

www.onitregionaltransit.ca

An option for people travelling between Cochrane and Calgary for work, school, shopping and social activities. Two routes available: Cochrane and Downtown Calgary or Cochrane and Brentwood LRT/University of Calgary. Ticket booklets and monthly passes available.

# Helping Hands Volunteer Driving Program

587-580-9448

Provides rides to medical and essential appointments. Please book at least two weeks in advance.

### **Rocky View Regional Bus**

403-948-2887

www.rockyviewbus.ca

1-877-389-2887

Anyone who is unable to use regular transit facilities with safety and/or dignity is eligible. One attendant may accompany the rider at no cost if assistance is required, prior notice must be given. Riders are requested to book at least 24 hours in advance.

### Safety in Motion Inc.

403-932-3912

Email: safetyinmotion95@gmail.com

A respectful driving evaluation which will answer questions about your driving competency. A detailed written summary will be provided for you to share with your family and healthcare team.

#### SWIFT Mînî Thnî Transit

403-703-6731

www.minithnitransit.ca

Stoney Nakoda Nations transit service provides service between four bus stops: Mînî Thnî (Morley), Chiniki Gas Bar, Stoney Nakoda Resort & Casino and Cochrane. Ticket books available. Free fare zone between Mînî Thnî (Morley)/Chiniki Village. Ticket sales locations: Bearspaw Centex, Chiniki Gas Bar, Nakoda Resort & Casino and Stoney Tribal Administration Main Reception.

### **Taxi Companies**

| Cochrane Cabs  | 587-576-4433 |
|----------------|--------------|
| Cochrane Taxi  | 403-851-8888 |
| Limelite Taxi  | 403-369-6420 |
| Taxi4UCochrane | 403-479-8294 |

### **Supports and Additional Resources**

### **Alberta Council on Aging**

1-888-423-9666

www.acaging.ca

Aims to improve the quality of life for older adults and encourage their participation in all aspects of community by educating the public and advising government.

### **Alberta Supports Contact Centre**

1-877-644-9992

www.alberta.ca/alberta-supports
Provides information on social based programs and
services offered by the Government of Alberta.

### **Alberta Human Rights Commission**

780-427-7661

www.albertahumanrights.ab.ca Responsible for carrying out work under the Alberta Human Rights Act, including protecting human rights.

### **Alzheimers Calgary**

403-290-0110

www.alzheimercalgary.ca **1-877-569-4357**Works to improve the quality of life for people in and around Calgary impacted by dementia.

### Birth, Death and Marriage Certificates

www.alberta.ca/ordering-certificates-documents
Print forms online and/or visit a local registry office to
apply. Make sure to bring government issued ID with you.
See "Registry Office" on page 40 for more information.

### **Calgary Legal Guidance**

403-234-9266

www.clg.ab.ca

Guiding vulnerable Albertans through the legal system by providing free legal advice to those who do not have access to paid services.

### **Calgary MS Society**

403-250-7090

150, 110 Quarry Park Boulevard, Calgary www.mssociety.ca

Offers a variety of programs to help people affected by multiple sclerosis effectively manage and cope with the disease.

### **Calgary Seniors Resource Society**

403-266-6200

3639, 26 Street NE, Calgary www.calgaryseniors.org

Offers outreach, volunteer and community engagement programs to maintain quality of life.

# Canadian Red Cross Friendly Calls Program

1-833-979-9779

www.redcross.ca/friendlycalls

Matches people over the age of 18 with trained personnel who connect with them regularly to provide emotional support, encourage healthy coping strategies and suggest resources and community connections to other existing services.

### **Caregivers Alberta**

1-877-453-5088

www.caregiversalberta.ca

Aids in the caregiving journey by providing caregivers with the support and resources to empower them. Supports may include coaching, programs, events, resources and education.

#### A Caregiver is:

"Anyone who supports someone with an illness or disability, or who's caring for an aging friend or family member. Caregiving can be as intensive as living with the person you're caring for or as simple as driving your loved one to a doctor's appointment or mowing their lawn."

- Caregivers Alberta

### Centre for Public Legal Education Alberta (CPLEA)

www.cplea.ca

A public legal education organization dedicated to making information about the law available in readable and understandable language.

### **Cochrane and Area Hospice Society**

www.cochranehospicesociety.ca

Email: info@cochranehospicesociety.ca

Works in collaboration with Cochrane Home Care to assist families experiencing an end of life journey, with the goal of keeping those with illnesses in their homes as long as possible. They can provide Comfort Kits, resources and palliative volunteers to assist families. The Hospice Society also has programs, education sessions and grief support walks.

### Cochrane Immigrant Services Committee (CISC)

www.cochraneimmigrantservices.ca/index.php

Email: cisccochrane@gmail.com

Supports the settlement of newcomers to Cochrane, newly arrived or settled here for generations.

#### **COMPASS for the Caregiver**

1-877-453-5088

www.caregiversalberta.ca

Locally provided, facilitated groups and one-on-one supports that help caregivers connect with others, navigate systems and look after themselves while providing care. To inquire about upcoming sessions in Cochrane call FCSS at 403-851-2250.

#### **Connecting DOTS Conversation**

403-851-6100

Royal Canadian Legion Branch #15 114 Fifth Avenue W.

A dementia friendly social group for those with a dementia diagnosis and their caregiver.

Third Tuesday of the month

Time: 1:30 - 3 p.m., Free, In-Person

# **Consumer Complaints and Investigations**

www.alberta.ca/consumer-protection-complaints Consumer protection laws and investigations, filing a complaint against a business, find out if a business is licensed or report fraudulence and scams.

# **Coverage for Seniors Program**

www.alberta.ca/coverage-for-seniors-program
Premium-free coverage for prescription drugs and other
health-related services not covered under the Alberta
Health Care Insurance Plan. Must be age 65+.

#### **Family Caregiver Centre**

403-955-1674

Bridgeland Seniors Health Centre
1070 McDougall Road, NE, Calgary
Offers support for unpaid caregivers including:
connections to healthcare and community services, a
supportive person to talk to, education programs and a
library of books, videos and articles.

# FearlsNotLove Domestic Violence & Abuse Helpline

403-234-7233

www.fearisnotlove.ca

Offers free programs for any person experiencing domestic violence and abuse. If you are in danger, call 911.

#### **Good Vibes Memory Choir**

1-250-208-0362

www.goodvibesmemorychoirs.com

Email: goodvibesmemorychoirs@gmail.com

A community choir for people with dementia, their care partners, students and volunteers who want to improve their brain health.

St. Peter's Lutheran Church, 73 George Fox Trail Wednesdays, 1:30 - 3 p.m. Hawthorne, 60 Fireside Gate, Tuesdays, 10 - 11:30 a.m.

#### **GriefShare**

1-800-395-5755

www.griefshare.org/

Email: info@griefshare.org

A friendly, caring group of people who will walk alongside you through one of life's most difficult experiences.

#### **Memory Kits**

Activities for those with changing cognitive abilities. Kits include ratings for early to late-stage dementia and are categorized into 5 areas: creative expression, cognitive stimulation, board/card games, social stimulation and physical engagement. To borrow a kit, visit The Cochrane Public Library. In partnership with the DOTS Committee, Vital Minds Psychology, the Town of Cochrane, FCSS, The Cochrane Public Library and Rocky View County FCSS.

# Office of the Public Guardian and Trustee (OPGT)

www.alberta.ca/opgt-supports
Assists people with a variety of services, information and resources in the areas of guardianship, trusteeship, capacity assessment information, court applications, concerns about guardians, trustees and agents, and advance planning. Visit the website to learn more about power of attorney, enduring power of attorney and personal directives.

#### **Parkinson Alberta Society**

403-243-9901

120, 6835 Railway Street SE, Calgary www.parkinsonassociation.ca Local support group meets at 10 a.m. the second Thursday of every month at St. Andrews United Church, 128 First Street E. For individuals with Parkinson's and the caregiver. Registration is encouraged.

# Registry Office – Cochrane Plates

403-932-5546

7, 214 Grand Boulevard www.cochraneregistries.ca
Offers registration, information and licensing services on behalf of government. Services include drivers license, road testing, vehicle registration or ordering birth/death/marriage certificates.

# **Rocky View Immigrant Services**

403-604-2377

www.ccisab.ca/cochrane/

Providing newcomers, immigrants and refugees with free services to support settlement and integration in Cochrane and area.

# **Safeguards for Vulnerable Adults**

1-888-357-9339

www.alberta.ca/ppc

Call if you have concerns about:

- The abuse of an adult receiving publicly funded care or support services (Protection for Persons in Care);
- The actions of a co-decision maker, guardian or trustee;
- The accommodation standards for supportive living and long-term care facilities.

# Unison (Kerby Centre)

403-265-0661

Offers information, housing assistance, wellness centre, news, adult day program and various classes.

# Unison (Kerby) Rotary House

403-705-3250

(Elder Abuse Resource Line)

Provides shelter to individuals 55+ in crisis. Offers case management, assistance with housing and follow up in community.

# Veterans Affairs Canada (VAC)

1-800-268-7708

www.veterans.gc.ca/en

Services and benefits to improve the well-being of current or former members of the Canadian Armed Forces or RCMP, and their families. Services may include financial, home assistance, mental health and education.

# Wazin Îchinabi Ti (House of Oneness)

www.wazinti.ca

Provides community and educational programming and services. Those who gather here commit to a shared purpose to inspire Indigenous and non-Indigenous peoples to positively change society so that we can live together with dignity, respect, peace and prosperity on these lands we share and call home.

#### **Wellspring Alberta**

587-747-0260

www.wellspring.ca

1-866-682-3135

A Canada-wide network of charities, offering programs and services, at no charge and without referral, to anyone, with any type of cancer, at any stage in their journey.

# **Quick Guide To Benefits**

Use the Benefits Finder Tool to search both provincial and federal benefits for which you may qualify. Opt-in to answer more questions to refine your benefit list.

www.canada.ca/en/services/benefits/finder.html

# **Municipal**

# Family and Community Support Services (FCSS)

403-851-2250

1, 209 Second Avenue W. www.cochrane.ca/fcssfrn

# Benefits, Forms & Online Applications Offers assistance with the completion and navigation of government forms. Please call to book an appointment.

# • Senior Property Tax Rebate Program

Assists eligible low-income seniors with their property taxes by providing a rebate of up to \$500. Eligible seniors must be 60+ years of age, own and live in the residence of ownership and only own one property.

# **Provincial**

# Assured Income for the Severely Handicapped (AISH)

www.alberta.ca/aish

Financial and health benefits for eligible Albertans with a permanent medical condition that prevents them from earning a living.

# Alberta Aids to Daily Living (AADL)

www.alberta.ca/alberta-aids-to-daily-living
Helps Albertans with a long-term disability, chronic or
terminal illness to pay for basic medical equipment and
supplies.

#### **Alberta Seniors Benefit**

www.alberta.ca/alberta-seniors-benefit Provides a monthly benefit to eligible seniors with lowincome to assist with living expenses.

# **Coverage for Seniors**

www.alberta.ca/coverage-for-seniors-program
Provides coverage for medical needs, such as
prescription drugs, diabetes supplies, ambulance
services, home nursing care, chiropractic services and
clinical psychological services.

## **Dental and Optical Assistance for Seniors**

www.alberta.ca/dental-optical-assistance-seniors Provides financial assistance to eligible seniors with low to moderate income for basic dental and optical services.

# Seniors Home Adaptation and Repair Program (SHARP)

www.alberta.ca/seniors-home-adaptation-repairprogram Low-interest home equity loans can cover a range of home adaptations and renovations to help older adults stay in their homes longer.

### **Seniors Property Tax Deferral Program**

www.alberta.ca/seniors-property-tax-deferral-program Allows eligible senior homeowners to defer all or part of their annual residential property taxes through a low-interest home equity loan.

# **Special Needs Assistance for Seniors**

www.alberta.ca/seniors-special-needs-assistance Provides financial assistance for eligible low-income seniors toward the cost of some appliances, and specific health and personal supports.

# **Supplementary Accommodation Benefit**

www.alberta.ca/alberta-seniors-benefit#sa-benefit Provides financial assistance to eligible seniors with low-income who reside in a continuing care home.

# Residential Access Modification Program (RAMP)

www.alberta.ca/residential-access-modification-program

Low-income Albertans with mobility challenges can apply for grants to modify their home. Up to \$7,500 per person each benefit year and up to \$15,000 per person within 10 years.

For more information on various benefits, visit the links below. If you would like one printed, please visit the Cochrane Public Library or FCSS.

 Seniors Financial Assistance Programs: Information Booklet

www.open.alberta.ca/publications/6758057

• Link to the Seniors Programs and Services Guide (booklet)

www.open.alberta.ca/publications/seniorsprograms-and-services-information-guide

• Link to Seniors Special Needs Booklet www.open.alberta.ca/publications/6756730

#### **Federal**

# **Caregiver Benefits**

www.canada.ca/en/employment-social-development/campaigns/seniors.html#caregiving Financial assistance while away from work to care for someone who is critically ill or needing end-of-life care.

#### **Canadian Dental Care Plan**

www.canada.ca/en/services/benefits/dental/dental-care-plan.html

Helps make the cost of dental care more affordable for eligible Canadian residents.

#### **Canada Pension Plan**

www.canada.ca/en/services/benefits/publicpensions A monthly, taxable benefit that replaces part of your income when you retire. If you qualify, you'll receive the CPP retirement pension for the rest of your life.

# **Guaranteed Income Supplement**

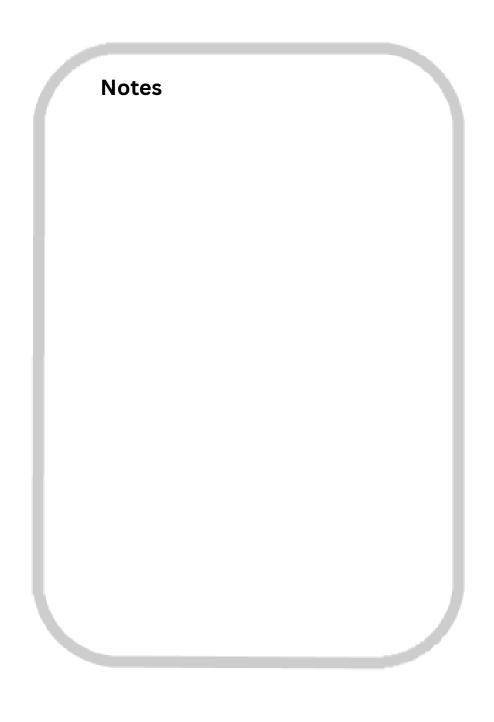
www.canada.ca/en/services/benefits/publicpensions A monthly non-taxable benefit for eligible individuals 65 and older. Based on income it is available to Old Age Security pensioners with low income.

# **Old Age Security**

www.canada.ca/en/services/benefits/publicpensions/cpp/old-age-security.html

A monthly payment for eligible individuals 65 and older.

Government of Canada offers a variety of tax credits including caregiver and disability tax credits.



# **Advance Care Planning: Green Sleeve**

www.albertahealthservices.ca/info/Page12585.aspx

A Green Sleeve is a plastic pocket that holds your advance care planning forms, your personal directive, your goals of care designation\* and a tracking record. It holds important legal forms that go with you through the healthcare system. In an emergency, Alberta Health Services medical providers can look at your Green Sleeve and know your healthcare wishes.

Keep your *Green Sleeve* on or near your fridge. This is where healthcare providers such as Emergency Medical Services will look for it. Any time you go to the hospital take your *Green Sleeve* with you. The Green Sleeve belongs to you and should only have the most up to date forms inside.

A Green Sleeve can be obtained from any Alberta Health Services provider, such as a family doctor, or by ordering online.

\*See next page for an example of the Goals of Care Designation Order.

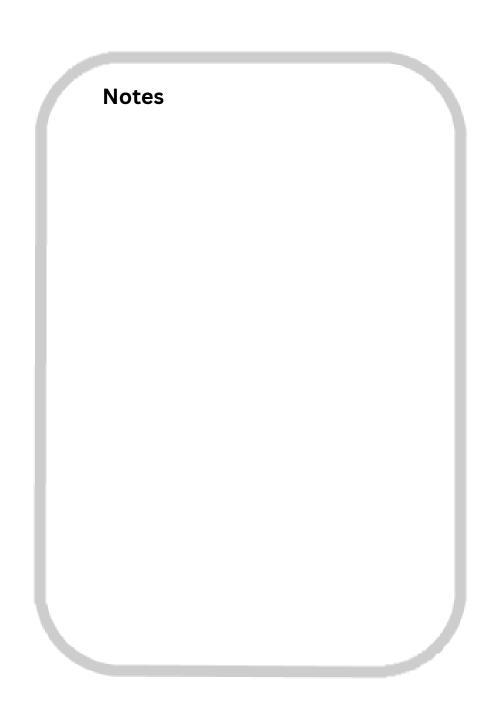


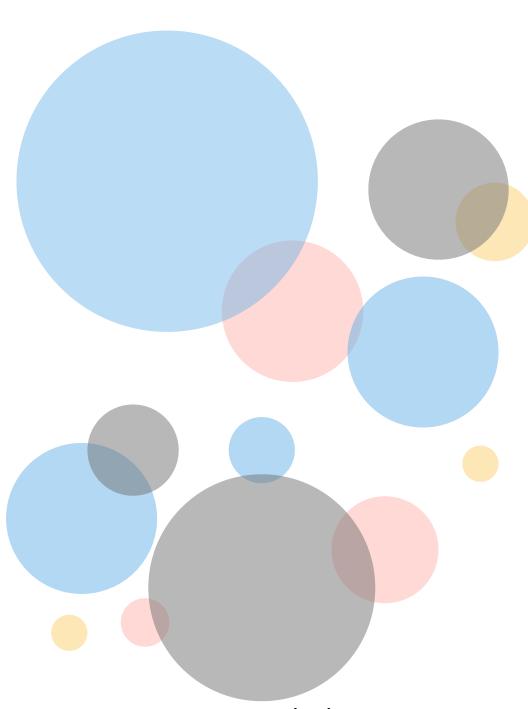
Affix patient label within this box

#### Goals of Care Designation (GCD) Order

| Date (yyyy-Mon-dd) Time (hh:mm)   |                     |                    |               |  |  |  |
|---|---------------------|--------------------|---------------|--|--|--|
| Goals of Care Designation Order   |                     |                    |               |  |  |  |
| To order a Goals of Care Designation for this patient, check  |                     |                    | e Designation |  |  |  |
| below and write your initials on the line below it. (See reverse  | side for detailed d | efinitions)        |               |  |  |  |
| Check ▶ □ R1 □ R2 □ R3 □ M1   | □ M2                | □ C1               | □ C2          |  |  |  |
| Initials  |                     |                    |               |  |  |  |
| Check ✓ here □ if this GCD Order is an interim Order awaiting the outcome of a Dispute Resolution Process. Document further details on the ACP/GCD Tracking Record. |                     |                    |               |  |  |  |
| Specify here if there are specific clarifications to this GCD the ACP/GCD Tracking Record as well.  | Order. Docume       | nt these clarif    | ications on   |  |  |  |
| the ACP/GCD Tracking Record as well.  |                     |                    |               |  |  |  |
|   |                     |                    |               |  |  |  |
|   |                     |                    |               |  |  |  |
|   |                     |                    |               |  |  |  |
| Patientia legation of committee this CCD Order was  | adama di str        | - E - I            |               |  |  |  |
| Patient's location of care where this GCD Order was or  | raerea (Home; or    | clinic or facility | name)         |  |  |  |
| Indicate which of the following apply regarding involvement   | nt of the Patien    | t or alternate     | decision.     |  |  |  |
| Indicate which of the following apply regarding involvement of the Patient or alternate decision-<br>maker (ADM)  |                     |                    |               |  |  |  |
| ☐ This GCD has been ordered after relevant conversation ☐ This GCD has been ordered after relevant conversation   |                     |                    | skor (ADM)    |  |  |  |
| or others. (Names of formally appointed or informal ADM's shou  |                     |                    |               |  |  |  |
| ☐ This is an interim GCD Order prior to conversation with patient or ADM.   |                     |                    |               |  |  |  |
| History/Current Status of GCD Order   |                     |                    |               |  |  |  |
| Indicate one of the following  This is the first GCD Order I am aware of for this patient.  |                     |                    |               |  |  |  |
| ☐ This GCD Order is a revision from the most recent prior GCD (See ACP/GCD Tracking Record for details  |                     |                    |               |  |  |  |
| of previous GCD Order).  This GCD Order is unchanged from the most recent prior GCD.  |                     |                    |               |  |  |  |
|   |                     |                    |               |  |  |  |
| Name of Physician/Designated Most Responsible Health<br>Practitioner who has ordered this GCD   | Discipli            | ne                 |               |  |  |  |
|   |                     |                    |               |  |  |  |
| Signature   | Date (y             | yyy-Mon-dd)        |               |  |  |  |
|   |                     |                    |               |  |  |  |
|   |                     |                    |               |  |  |  |

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# Family and Community Support Services (FCSS)

1, 209 Second Avenue W.

Mailing Address: 101 RancheHouse Road

Cochrane, AB. T4C 2K8

Phone: 403-851-2250 Fax: 403-851-2260

Updated May 2025